



Creatures Great & Small Ltd

Refund Policy

We are happy for you to return any products that have been purchased from us within 14 days of the purchase date. These items are to be returned unused, in their original packaging and accompanied with the receipt issued on purchase.

We are unable to accept any of the following products:

Personalised Items

Made-to-measure Items

Veterinary Medicines (including flea treatments and wormers)

Food of any kind

Any items that have been damaged or destroyed by pets.

We are happy for customers to return any products that are faulty, however in these instances we may have to refer you to the manufacturer's Warranty.

This does not affect your Statutory Rights

Refund Policy 001 Dated 7th September 2021